

We are absolutely over the moon to be able to re-open the Farm Shop Cafe on Monday 6th July 2020 at 9am. The cafe has had a fresh lick of paint and a very deep clean.

The safety and well being of both customers and staff is our absolute priority so we will have a reduced number of tables, a slightly smaller menu and it will be a full table service. Our staff will be wearing visors so you can see them smile and have been given 'safety first' training.

To maintain social distancing we can only allow a maximum of SIX people per table, including high chairs.

No need to book, although you can if you wish (01763 260418 ext 3), and please bear with us as we learn to adapt to our new working practices.

We are using our main entrance for the cafe only which will be clearly marked when you arrive at Bury Lane. This is an entrance only and does not give you direct access to the Farm Shop.

We would ask you to maintain 2m social distancing from the party in front of you in the queue and use the hand sanitiser at the cafe entrance before being seated.

You will be met at the cafe entrance by a member of the team who will take you to the next available table. This staff member will also be your server throughout your visit to reduce any unnecessary contact. There will be a one way system marked on the floor in the cafe.

You will be given a wipe clean menu and a 'contact details' form for completion (as required by the Government for Test & Trace). You will notice we have reduced the menu so that our kitchen staff can maintain the high quality of food within their new working environment.

Your server will return for your order, keeping 1m plus from your table where possible, and will collect the menus and your contact form.

Once your food and drinks have been freshly prepared by the kitchen staff, your server will deliver these to your table, possibly asking you to pass plates along. Please be patient whilst waiting for your food as our kitchen staff are not able to multitask across different areas as they previously have done.

We have chosen to supply 'take away' style condiments however if you would like to enjoy one of our Tracklements sauces normally on offer, we would be happy to add a bottle to your order which you can use with your meal and take away with you afterwards.

Once you have finished your meal, your server will provide your bill and take your payment at the table - please do not approach the counter. We would prefer contactless/card payments where possible, tips can still be left in cash or can be added to the bill if you feel the staff have done a great job.

When you are ready to leave we would ask you to follow the 'Exit & Toilets' signs which will take you through the Farm Shop and we are happy for you to spend as much time as you would like in the shop after your cafe visit.

Should you wish to use the toilets during your time in the cafe, please follow the 'Exit & Toilets' signs using the one way system in the cafe but you can then return to your table the same way (you are the exception to the rule in these circumstances!). Please try to maintain social distancing from the other cafe customers and staff when moving around the cafe.

The menus, tables, chairs, trays, crockery and cutlery will be thoroughly cleaned between every use.

A polite reminder of the Government Guidelines on group sizes: Indoor and outdoor gatherings are limited to members of any 2 households or support bubbles. Or if outdoors, a maximum group size of 6 from any number of households. Please do not move any tables or chairs without speaking to a member of staff.

Always maintain good hand hygiene, using the hand sanitiser at the entrance to the cafe and washing your hands in hot soapy water as often as possible, particularly when visiting the toilet.

IF YOU ARE FEELING UNWELL OR SHOWING ANY SIGNS OR SYMPTOMS OF COVID-19 PLEASE DO NOT REMAIN ON THE PREMISES.